



# Trucking trials – mobility offers the answer

Powered by TaskMaster and Open Door Technology

## How TaskMaster Works

TaskMaster is an award-winning enterprise mobility software solution connecting office-based systems with remote workers via mobile devices or laptops.

TaskMaster can be implemented quickly and cost-effectively by taking advantage of its powerful workflow capabilities. The system can be configured to create a system capable of meeting virtually any mobility requirement.

Virtually any enterprise or legacy system can be integrated with TaskMaster to create a seamless mobile gateway to exchange real-time information with a mobile workforce and give workers unprecedented access to information.

## TaskMaster Allows Companies To:

- Manage a large workforce easily
- Assign tasks remotely
- Adjust individual workflows
- Ensure worker safety
- Track field workers and job completion in real-time
- Increase worker efficiency
- Complete more jobs in less time
- Meet compliance requirements
- Make assets/packages traceable
- Create an audit trail
- Reduce operating expenses
- Limit environmental impact
- Shorten billing cycles

## TaskMaster gives real-time management of deliveries and collections – keeping your assets where you can see them

When it comes to effectively recording deliveries, collections and inspections on a portable electronic platform, TaskMaster offers all you need.

Ideal for bulk and single move deliveries, processes can be controlled by TaskMaster to ensure inspection standards are upheld by each and every member of a workforce.

Customizable workflows permit the recording of any damage outside regular 'wear and tear'. GPS location details help to reduce disputes while image-capture secures a comprehensive vehicle condition record. Integrating these functions into an electronic workflow means form-based requirements are recorded in much quicker time, before being instantly fed into central databases.

Designed to maximize the speed and ease with which your assets can be managed, TaskMaster empowers more stress-free deliveries to be carried out over the course of a working day.

The pen and paper has run its course. Streamlined, electronic processes now exist to help in the rapid delivery of exceptional end-to-end trucking services.

## Exceptional Service

TaskMaster enables mobile workers to benefit from job allocation, task management and personal safety features while out on the road.

Office-based managers are provided with a comprehensive understanding of asset locations, while live status updates and ETAs allow for effective planning. This gives your customers better response times and more accurate communication.

"We can now offer a more dynamic service to our business providers. TaskMaster has made us leaner, and it ensures that we can provide a two-hour delivery service right across the country." Nigel Bardsley, Operations Director at Drive Assist, UK.



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## TaskMaster at work in trucking

TaskMaster is proving to be an essential tool for trucking and fleet companies. Drive Assist won a number of industry awards in the UK as a result of using TaskMaster, which helped to reduce mileage by 3.4 million miles a year and removed 120,000 sheets of paper a month.

TaskMaster also helped Drive Assist increase efficiency in a variety of ways.

- Carbon emissions were reduced by 1200 metric tonnes yearly.
- Business was doubled with only a 16% increase in staff.
- Driver productivity increased by 87%.
- Drivers received jobs on their devices, saving traveling time.



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## Key Features

**Quality Inspection Standards:** TaskMaster gives sophisticated vehicle inspection and damage input capability. Vehicle damage can be logged by selecting the relevant section of an on-screen diagram and using the drop-down lists to assign the appropriate type of damage.

**Mileage Recording:** TaskMaster can be configured to require an image to be captured from the odometer, recording a vehicle's mileage at a certain point. Excess mileage charges can be calculated if a query is subsequently raised.

**Signature capture/printed POD:** At the end of each delivery, collection or inspection process, a summary screen presents the information recorded for the vehicle. Each inspection is time and date stamped. Where devices have GPS capability, exact location can also be included to give an accurate record of the mileage at a specific location. A printed POD can be left with the customer.

Details can be sent back in real time to office based systems, emailed or viewed on the Internet. Because the information is available immediately, billing for damage or excess mileage can be processed on the day it is discovered.

**Route Optimization:** TaskMaster's integrated satellite navigation means that when a new job is received to a device, address information is processed to give turn-by-turn navigation and audio instructions for the most efficient route.

Sat Nav capability provides added ETA information that can be accessed by office staff, or be delivered as an email or text message to the customer or receiving dealer.

**Personnel Safety Locator:** The TaskMaster Personnel Safety Locator (PSL) provides a rounded and versatile way to track and protect remote workers. PSL integrates field worker tracking and protection functions with custom, audited risk assessment procedures - all managed in real time on mobile devices.

**Device Management and Device Security (DMDS):** TaskMaster allows changes to the inspection process to be updated "over the air," as standard, without the need to return the mobile device to the office. DMDS takes this a stage further by providing security lockdown options, remote management of each device and the ability to remotely switch applications on or off. This becomes an essential tool if a device is lost or stolen, and also enables new devices to be configured for any user without the need to visit the office.

Helping the environment: Better management of field workers can also deliver headline-grabbing environmental performance improvements. It's a simple but effective equation: by eliminating return-to-base journeys and enabling real time work allocation and route optimization, your drivers will cover fewer miles – saving time, fuel and effectively reducing your carbon footprint.